

Terms and Conditions

IMPORTANT INFORMATION REGARDING YOUR BOOKING: You must not accept any booking unless you understand and agree with the following terms and conditions.

Get Up Go Travel LLC dba Soulful Journeys Travel is referred to as Get Up Go Travel LLC.

Baggage Fees: Additional fees for baggage may apply. Please contact your airline or refer to its website for detailed information regarding checked baggage policies.

Travel Agent: Get Up Go Travel LLC and its affiliated entities acts as a travel agent only. Get Up Go Travel LLC sells various travel related products on behalf of numerous transport and accommodation service providers, including, but not limited to airlines, coach, rail, cruise line operators and hotels. Get Up Go Travel LLC does not own, operate, manage or control these independent suppliers of services and is not liable for their acts or omissions. Get Up Go Travel LLC's obligations to you are to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. Get Up Go Travel LLC has no responsibility for these services, nor the authority to make any warranty or representation regarding their standard. All bookings are subject to the terms, conditions, and limitations of liability imposed by these travel service providers. You understand that your legal recourse is against the specific provider, not Get Up Go Travel LLC.

Important Conditions: Prices are subject to increase prior to the time you make full payment. Prices are not subject to increase after you make full payment, except for charges resulting from increases in government-imposed taxes or fees. As noted above, by making the booking, you expressly acknowledge your acceptance of these conditions (i.e. increases before full payment and increases attributable to government-imposed taxes, fees or carrier imposed surcharges after full payment will be your responsibility) applicable to your purchase.

Cancellation: Please be aware that most travel bookings are non-refundable and cancelled bookings will incur charges. These charges can be up to 100% of the cost of the booking, regardless of whether travel has commenced. Where Get Up Go Travel LLC incurs any liability for a cancellation fee or charge for any booking, which you cancel, you agree to indemnify Get Up Go Travel LLC for that fee or charge.

Final Payment: You may be required to make a deposit and such deposits are non-refundable. Final payment is required no less than 90 days prior to departure unless otherwise stated. Some fares or services must be paid in full at the time of booking. Get Up Go Travel LLC accepts debit card or credit cards (AMEX, Visa, MasterCard, or Discover). Should you wish Get Up Go Travel LLC to charge your credit card, Get Up Go Travel LLC may require you to read and sign a credit card charge form set out in the receipt.

Credit Card Transactions: If for any reason, any travel service provider is unable to provide the services for which you have contracted, your remedy lies against the provider, and not against Get Up Go Travel LLC. In the event that payment has been made to Get Up Go Travel LLC by credit card, you agree that you will not seek to charge back your payment to Get Up Go Travel LLC. If Get Up Go Travel LLC incurs any costs, including but not limited to attorneys' fees, to recover any payments charged back by your credit card company, you agree that you will be liable for these costs. If the credit card is declined, you guarantee that you will settle any amounts owing to Get Up Go Travel LLC via money order or cash immediately.

Travel Insurance: For your protection, Get Up Go Travel LLC strongly recommends that you purchase trip cancellation and travel accident insurance. However, no representation or description of the insurance made by Get Up Go Travel LLC to you, constitutes a binding assurance or promise about the insurance. Please complete your travel insurance form, sign it, and return it to Get Up Go Travel LLC. If you decline travel insurance, you will be required to sign a form stating insurance was offered and you declined it. Get Up Go Travel LLC is not an insurance company and has no responsibility for the submission, payment or adjustment of any insurance claims. Any claims that may fall under the relevant travel insurance policy must be submitted to the insurance company identified in the policy.

Additional Fees: Additional taxes and surcharges (including carrier imposed surcharges) that cannot be pre-collected may be charged locally by car rental agencies, hotels or other suppliers.

Responsibility: Get Up Go Travel LLC always does its best to make sure your travel arrangements are satisfactory. However, Get Up Go Travel LLC, its affiliates and their employees, shareholders, subsidiaries, officers, directors, successors, and agents do not own or operate any entity which provides goods and services for your travel including without limitation; lodging facilities, airline, vessel, motor coach, or other transportation companies, guides or guide services, local ground operators, providers or organizers of optional excursions, food service providers, etc. All such persons and entities are independent contractors and are in no way affiliated to Get Up Go Travel LLC or any of Get Up Go Travel LLC's affiliated entities.

Liability: Get Up Go Travel LLC is not liable for any negligent, willful act, or failure to act of any travel service provider or of any third party. In addition and without limitation, Get Up Go Travel LLC is not responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of God or forces of nature, illness, disease, acts of war or civil unrest, insurrection or revolt, animals, strikes or other labor activities, criminal or terrorist activities of any kind, overbooking or downgrading of accommodations, mechanical or other failure of airplanes or other means of transportation, or for any failure of any transportation mechanism to arrive or depart on time. Also be advised that certain foreign facilities such as air-conditioning systems in public places, hotels and motor coaches may not be up to U.S. standards. If due to weather, flight schedules or other uncontrollable factors, you are required to spend additional night(s), you will be responsible for your own hotel, transfers and meal costs. Baggage is entirely at the owner's risk. You may see the name Get Up Go Travel or Soulful Journeys Travel affixed to motor vehicles, on signs around the hotel or elsewhere. This use of Get Up Go Travel LLC is purely for reasons of identification and does not denote ownership, supervision, or control by Get Up Go Travel LLC in any way. The prices of these tours are based on rates in effect (including foreign exchange rates) at the time of printing and are subject to change without notice. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. You specifically agree that Get Up Go Travel LLC is not liable for any consequential loss or damage.

Passports: All individuals departing from the United States of America must be in possession of a valid passport. It is your responsibility to ensure that you have valid travel documentation, including but not limited to passports and visas, which meet the requirements of immigration and other government authorities at every destination. You are responsible for confirming with the United States Department of State or representative government agency of the country to which you are traveling to confirm the requirements for visas and/or other requirements for admission to your destination. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities, will be your sole responsibility. A government issued photo ID is required for travel within the USA.

Travel Documents: Travel documents include, without limitation, airline tickets, hotel vouchers, tour vouchers or any other document (whether in electronic form or otherwise) used to confirm an arrangement with a service provider. Travel documents may be subject to certain conditions and/or restrictions such as, but not limited to, being nonrefundable, non-date-changeable, and subject to cancellation and/or amendment fees. Travel documents cannot be transferred for use to another person. All airline tickets must be issued in the name of the passport/photo identification holder. Any errors in names, dates and timings may result in an inability to use that booking and the booking being cancelled. Any errors in names, dates and timings on your documentation will be your responsibility if not advised at the time of booking.

Health and Special Requirements: It is your responsibility to ensure you are aware of any health requirements for your travel destinations and to ensure that you carry all necessary vaccination documentation. Please advise your consultant of any special requirements you may have, ie, special meals, medical requirements and so on.

Refusal of Service: Service providers reserve the right to refuse service to travelers at their sole discretion and including without limitation if the traveler: Lacks proper documentation for the country of destination; has a contagious disease; is under the influence of alcohol, drugs or narcotics; and/or manifests disruptive and/or unruly behavior.

Get Up Go Travel LLC assumes no liability for the acts of the service provider in refusing service.